Emergency Incident Response Procedures

Under Part 5.7 of the POEO Act, there is a duty to notify each relevant authority (identified below) of a pollution incident, where material harm to the environment is caused or threatened. Material harm includes actual or potential harm to the health or safety of human beings or to ecosystems that is not trivial or that results in actual or potential loss (refer definitions) or property damage of an amount over $10,000.

For further details refer to the RMS Environment Incident Classification and Reporting Procedure.

Relevant Authority Contact Details

If there is an immediate threat to human health or the environment:

- call Fire and Rescue first 000
- EPA 131 555
- Ministry of Health (Gosford Office) 4349 4845
- WorkCover 131 050
- Local Authority (Gosford City Council) 4325 8222

If there is not an immediate threat to human health or the environment:

- call EPA first 131 555
- Local Authority (Gosford City Council) 4325 8222
- Ministry of Health (Gosford Office) 9515 6111
- WorkCover 131 050
- Fire and Rescue 000

Community Advice Mechanisms

Early warnings for affected or potentially affected community members for any pollution incident will be communicated to those members via a door knock process.

For air pollution incidents that may affect community members, those community members may be asked to either close their doors and windows and stay indoors until further notice or the vacate the premises. For water pollution incidents that may affect community members, those community members may be asked to avoid use of the water until further notice.

RMS will provide regular updates of any pollution incidents either via letterbox drop, notices in local papers and/or via door knocks as required.