NSW Roads and Maritime Services has a statutory responsibility to assess the environmental, social and economic impacts of its infrastructure projects as part of the planning approvals process.

The wharf upgrade project will have temporary impacts during construction. These will be carefully managed and measures put in place to minimise these impacts, including:

- Informing customers of alternate transport options
- Minimising the disturbance of sediments and rocks on the harbour bed
- Minimising disturbance to aquatic life
- Minimising temporary noise impacts on nearby residents wherever possible
- Notifying nearby residents and businesses of early morning and night work
- Keeping nearby residents, businesses and customers up-to-date.

The existing wharf structure has no heritage significance, however, ferry services started at the site between 1860 and 1871 and there is heritage significance in the continued usage of the location as a site for a ferry wharf. This significance will be maintained when services recommence after the upgrade.

The highly scenic visual setting also adds to the significance of the wharf. The new wharf design, including choice of materials, aims to minimise any potential visual impact by using neutral colours and transparent materials which are low in reflectivity and complement the adjacent features of the land and water.